Executive Director’s Corner

Happy Fall!

The semester is flying by and it has been a very busy and productive one so far. With so much going on it is hard to recap everything that has happened or is happening but here are a few noteworthy items:

President Macpherson has challenged the campus to work together to “Build a Better Brockport.” As part of this initiative the campus is in the process of developing a new strategic plan for 2017-2022.

Many members of the campus community are working together to develop the plan. To date an updated mission statement is being finalized and the four pillars that support the overall vision of the strategic plan have been identified as: Excellence, Transformation, Community and Engagement.

If you would like to learn more about the Strategic Plan, including how you can provide feedback please go to the Building a Better Brockport webpage at: https://www.brockport.edu/about/strategic_plan/index.html

Another project under the Building a Better Brockport heading is the North Campus Revitalization Project. This construction project is moving along at a great pace and is currently ahead of schedule. If we have a mild winter and do not hit any unforeseen delays the project will be completed on schedule. You can access updated information on the project at the following web site: https://www.brockport.edu/about/north-campus/ or on twitter at @BportFacilities.

BASC is an important piece of Building a Better Brockport. Our commitment to continuous improvement and excellent customer service are the ways in which we contribute to Building a Better Brockport. A few of the ways BASC has accomplished this so far this semester are:

- The new Fiesta shop in The Square offering delicious Mexican style cuisine is very popular.
- The new concessions trailer for football games gives us a more professional workspace to better serve our customers attending sporting events. The loaded tots have been a fan favorite!
- The dining WOWs and monotony breakers continue to be great events enjoyed by our students and staff.
- Barnes and Noble introduced their new Price Match program and increased the number of textbook titles available for rental to help students save money.
- Conferences and Events and Garnishes helped to make this year’s Diversity Conference a tremendous success.
- Our Kindness Counts numbers hit our goal before the targeted date!

I hope reading this makes you as proud as I am of the things you do every day to make Brockport great!

In closing I wish you and your families a holiday season filled with joy and peace and I hope to see you on Saturday, December 17.

Dana

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We are excited to report that our team met the challenge to earn 10,000 points in the Kindness Counts campaign (ahead of schedule) and that each team member will be receiving a BASC zip-up fleece for the spring semester! Our team has been diligent about keeping themselves and others safe at work, and about interacting positively with others.

We’ve always known that our team is made up of wonderful people who practice kindness everyday. Seeing the flood of examples that each of you submitted in the ‘Kindness Counts Challenge’ just reaffirmed what makes BASC so special! Below is only a sampling of the hundreds of kind acts that you told us about:

**Harrison**
- Carol Beaucaire provided helpful information to customers about meal plan options
- Adam Wilcox made sure employees were working safe and wrote positive messages in the kitchen for his fellow team members
- Kathy Pharoah helped to beautifully showcase cut veggies
- Sam Bingay jumped in to help when he saw the pot and pan sink overflowing
- Christine Passarell helped a new international student find his way around
- Keith Nauden lent a hand in the dishroom when we were overwhelmed by a rush of departing customers
- Kristin Vice moved a non-slip mat so that the person making fries wouldn’t slip

**Brockway**
- Andrew Zimmerman saw a student struggling at dinner and stepped away from the busy service to help her
- Lisa DiClemente made garlic knot rolls for her co-workers
- Gabe Rivera helped Stephanie get items she needed for lunch service to ensure that we were ready in time for customers
- Inge Klier-Hinkley goes out of her way to explain dining options to our customers
- Carmen Lorenzo offered to help with concessions this weekend
- Scott Connelly always asks to help at the perfect time
- Stephanie Schuth made many gluten-free and vegan options for students

**TRAX and Eagle’s Nest**
- Heather Henry received kudos for her training skills. She was patient, knowledgeable, helpful, and an overall great teacher!
- Molly Schwartz helped cover for student breaks and made sure everything ran smoothly.
- Cynthia Hoffmeier helped students at their station when it got really busy
- Pat Torres brought in candy for her team members

**The Square & Cafés**
- Betty Sheffield brought her co-worker’s favorite candy to work
- Francesca Menendez handmade birthday cards for her co-workers
- Erin Van Dorn brought magazines for Francesca and her husband
- Ambrose Wagner stayed late to help at Subway when they were short-staffed
- Jeff Pack provided great customer service to the customers at Fiesta
- Pam Fostano and Teresa Holup-ko remembered a student's birthday and recognized them with a card
- Steve Stoll, Pam Fostano, Sharon Engle, Desta Walker, and Francesca Menendez donated to the Breast Cancer Walk
- Darlene Sietman surprised a co-worker with a beautiful bracelet for her birthday
- Debbie Rockow assisted a co-worker in finding the library key.

**Bakery**
- Jan Fahmer finished her work and then jumped right in to help Deanna finish her work

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**January 2017 Training Schedule**

**Connection Specialist Training** - Jan. 4 (all day) and Jan. 5 (AM only)
Let your supervisor know if you are interested in attending this paid training.

**Safety Training** - Jan. 5 (PM only)
Let your supervisor know if you are interested in attending this paid training.

**MAPS (Management, Administrative, Professional Staff) Training** - Jan. 9
All-hands on deck for MAPS team.

**ServSafe Training**
- Recertification - Jan. 10
  Your supervisor will inform you if you are scheduled for this training.
- First Time - Jan. 11 - 13
  Your supervisor will inform you if you are scheduled for this training.

**Student Manager Training** - Jan. 18
All-hands on deck for Student Manager team.
Customer Connection Continued

- **Marianne Torres** helped a co-worker run the dishwasher even when she was busy
- **Catering**
  - **Sean Foley** makes a big effort to remind everyone of safety
  - **Jenny Morrow** greets everyone with a big smile

**Administration**

- **Grace Carnall** complimented Jay-mi on her Stylus article
- **Lynda Sikorski** was patient and kind when dealing with an upset customer
- **Mark Gardner** made brownies for the WEM team

Thank you all for practicing kindness everyday and for making a positive difference in the lives of one another and our customers!

Industry Involvement

BASC team members are active in our industry. This helps us to stay abreast of changing regulations and laws, learn about new innovations and product solutions, hear about best practices from others, and share our own expertise.

This past October three members of our team, *Ken Bonczyk*, *Denise Putt*, and *Jermaine Toppin*, attended the annual CBORD User Group Conference in Hollywood, Florida.

The Conference provided them with software training, including dozens of user presentations that shared best practices and a chance to get specific technical questions answered by CBORD employees. It also included an interactive technology exhibit and special interest group meetings that connected them with other CBORD users from our industry.

Over 500 professionals across industries attended the conference. They represented business, healthcare and higher education campuses. This user-to-user communication is essential for learning about other users real-life CBORD experiences and seeing other schools’ best practices and tips.

Because of rapid advancements in the field, the conference helped our team keep up with food production in board dining & retail operations. New modules and functionalities in the CBORD systems make continuing system education vital to make the most of our resources and keep our Dining Services among the best.

Welcome New BASC Employees

Since the last News & Views issue in August, there have been new additions to the BASC team. Please make sure to give these people a nice warm welcome:

- **Anita Herring** - Accounting
- **Kimberly Musselman** - Accounting
- **Catering**
  - **Rachel Recino** - Catering
  - **Katelyn Peck** - Catering
  - **Frances Ajayi** - Catering
  - **John Tannis** - Brockway
  - **Matthew Lloyd** - Harrison
- **Administration**
  - **Grace Carnall**
  - **Lynda Sikorski**
  - **Mark Gardner**
  - **Elizabeth Reid** - Kinetic Kafe
  - **Lydia Dagget** - The Square
  - **Amy Mastay** - TRAX
  - **Rachel Hoak** - TRAX
  - **Evelyn Stiegler** - Subway
  - **Dan Partridge** - Subway

Halloween Contest Winners

Thanks to everyone who participated in our annual Halloween costume fun. As always, there were some really creative costumes.

Congratulations to our winners:

**Aerie, Kinetic, Jitterbugs, Hartwell Café, Catering,**

& **Bakery:**
- Darlene Sietman

**BASC Admin, Conferences & Events, & Bookstore:**
- Staci Seeler

**Brockway:**
- Courtney Corcocan

**Harrison:**
- Sam Bingay

**TRAX/Eagles Nest:**
- Amy Mastay

**The Square & Subway:**
- Terry Quichocho
Administrative Announcements

Congratulations to Jean Gilman and her husband, Greg, who are expecting … a puppy! They will be bringing her home this December.

Welcome to Anita Herring who is our newest addition in the Accounting department. If you have yet to meet her, make sure to stop in and say hello!

Congratulations to Vern VanSkiver on making it to the finals in Arizona for his baseball tournament.

Awesome job to Lynda Sikorski who increased Good-e-Pax sales by $900 in the month of September! She’s been busy creating these care packages that are so greatly appreciated by parents and families who use this service.

Brockway Blurbs

Congratulations to Peggy Turlington on the purchase and closing of her new home!

Congratulations to our new student manager, Lilia Hutchinson.

Congratulations to Lisa DiClemente’s daughter, Amanda, on her full scholarship from the National Guard.

Catering Crumbs

Catering would like to welcome new hires Kimberly Musselman and Rachel Recino. We’re excited to have you on board!

Conferences & Events

Congratulations to Monica Dailey on the birth of her son, Owen, in September. Everyone is doing well! We are thrilled and thankful to have Kelsey Sherman who stayed to provide event and office support this semester while Monica has been out. She’s been a huge help!

Harrison Highlights

We would like to congratulate Kevin Landahl on the purchase of his new home!

Congratulations to Mike Ellinwood who also purchased a new home.

We would like to welcome Jacob Voisey back to work after being out.

Harrison would like to welcome all of our new hires: Anthony Uttaro, Justin Pringle, Brooke Borrelli, Sam Bingay, Matthew Lloyd, and John Fleisher.

Eagle’s Nest and TRAX Tidbits

We would like to congratulate Sonya Moyer on the birth of a new grandson!

The Square & Cafe Scribbles

Fran Menendez has a new addition to the family. A six year old fur baby cat named Popcorn. Fran adopted Popcorn from the outdoors and nourished her back to health.

Domestic Violence Awareness Day

Thank you to everyone who dressed in purple for our Domestic Violence Awareness Day on October 20.

Open Enrollment

BASC union dental open enrollment is currently in progress. Now is the time to enroll or change your current insurance plan. If you have not done so already, please submit your forms to Human Resources by December 1, 2016.
Where In The World Are They Now?

BASC Student Managers are an integral part of our organization and everyday operations. Over the years we’ve seen a lot of students graduate as new faces and friends come in. So where are these students now?

**Name:** Caitlin Roberts  
**Student Manager Position:** Marketing  
**Graduation Year & Major:** Graduated in 2008 with a major in Political Science and a minor in Marketing Communications  
**Involvement on Campus:** Caitlin was a Delta College student, actively involved at 98.1 The Point and was even the News Director at one point. She served as an officer for the Brockport Student Government (BSG) and then as the marketing student manager at BASC for two years.

**After Graduation:**  
From 2009-11 Caitlin worked for several technology startups as a marketing manager in London. One particular company, MePlease, wanted her to head up their office back in the United States and relocated her to San Francisco. While in San Francisco from 2011-14 she eventually moved to a mobile agency where she was an account manager then promoted to senior producer. Caitlin has since moved to Los Angeles where she currently resides working for a large-scale digital and integrated advertising agency, Deutsch LA, as their senior digital producer.

**Here’s what Caitlin said about the impacts of having been a BASC Student Manager:**  
“Getting to be a part of a larger-scale organization and learn the ins and outs of a business really put my textbook knowledge to good practical use. I was taught clear strategic skills that I wouldn’t have otherwise developed until my first job post college. Being treated like a professional, even as student, helped me understand how important it was to treat my employees a certain way in return and set me up to succeed well beyond my years at Brockport.”

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**Present for Residents**  
BASC’s holiday gift drive for Brockport Beikirch Nursing Home residents

Help spread the holiday cheer! We are helping our community during the holiday season by adopting Brockport Beikirch Nursing Home residents. The “Presents for Residents” gift drive is a great way to show local Brockport seniors you care. Here’s how it works:

1) Each unit has a board with resident’s names. Select a tag and record it on the master sheet.
2) Purchase the gift noted on the tag.
3) Return the unwrapped gift with the tag to the point person for that unit by Monday, December 5.
4) BASC will deliver the gifts on Friday, December 16 at 10 am.

Last year we were able to provide a gift to each of the 120 residents who were truly appreciative of our efforts.

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**Condolences**

Our thoughts and prayers go out to the following people as well as their family and friends:

**Cindy Smith** for the loss of her husband who passed away in September.

**Sean Foley** for the loss of his nephew in September.

**Deborah Ferris** for the loss of her grandmother in August.

**Kelli Weatherbee** for the loss of her father in September.

**Steve Osborne** for the loss of his mother-in-law in October.

**Dustin Buzzard** for the loss of his grandfather in November.

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**Bookstore Employee Discount**

The Bookstore would like to remind anyone thinking ahead for holiday gifts that as an employee you get a 20% discount! Be sure to stop by the Bookstore before winter break.
**Santa's Coming!**

Santa is busy making his list and checking it twice. He's looking forward to seeing all the BASC children and grandchildren at the annual Kids’ Santa Party on Saturday, December 17. Festivities will take place at Brockway Dining Hall between 10 am and noon. Word has it that Santa may even be bringing an early gift for children ages nine and under. But this party isn’t just for kids. Santa wants to see all you adults, too. There’ll be plenty of photo opportunities— not to mention cookies and milk for everyone.

Even if you don’t have a child to bring to the party, come and enjoy the fun with your co-workers. For any questions contact head elf Jean Gilman at 395-2479.

**Student Employee Scholarships**

BASC is excited to announce that we are accepting applications for student employee scholarships again this year.

These scholarships will be awarded through the Brockport Foundation and may be used in the 2017-18 academic year for educational expenses at The College at Brockport as long as the student remains an employee of BASC.

BASC student employees who work in Administration, Dining Services, or the Bookstore and meet designated criteria are eligible to apply. Please encourage students to apply and offer to provide them with a letter of reference.

Applications are due by February 15, 2017. More specific information is available at basc1.org (click on ‘Work’ and then ‘Student Employment’ in the left navigation) and emails are being sent to all student employees.

**Sandra Mason Scholarship**

BASC is able to offer a scholarship that can help benefit a child or relative of a BASC employee or retiree.

The Sandra Mason Scholarship is available to provide financial support for a child or relative of a current or retired employee of BASC, including the College Bookstore. The student applying should have demonstrated academic achievement and either leadership qualities or community service.

The deadline for application is February 15, 2017. For more information on this scholarship including the application process and requirements go to basc1.org under the employees tab, then ‘perks’.

**Employee Holiday Party**

BASC’s Holiday Party is Saturday, December 17 at Hickory Ridge Golf & Country Club. Hors d’oeuvre and cash bar start at 5:30 pm with dinner served at 6:45 pm. Make sure to RSVP to your supervisor by Tuesday, November 29. Invitations have been sent out to the units.

**Payroll Information**

Please make sure that the address on your most recent paycheck is correct. Not only will the last paycheck in December be mailed to that address, but your W-2 forms will too in January. To change the address on your paycheck, please complete a change of address form and return it to Human Resources.
Tasks can be approached with care or with lack of care for safety; all of that is going to be up to you.

For those looking to increase their safety awareness, Dining Operations Manager Jermaine Toppin is leading a 4-hour paid safety training class on Thursday, January 5. This training is available to full and part-time team members who are interested in increasing their safety sense. Having a sense of safety or heightened awareness of safety can help you prevent injury both at home and at work.

Please let your supervisor know if you are interested in attending this session.

Below is the accident breakdown from August 2016 to October 2016. To date, our commitment to safety has resulted in a 31% decrease in total accidents from August through October compared to the same time period last year. Great work everyone!

Welcome to Chris McCauley who is our newest addition to the safety team. Chris will represent The Square and cafes.

The role of the safety team is to review operating practices and make recommendations to improve safety in the workplace. Safety team members include: Jermaine Toppin, Ken Bonczyk, Michele Brown, Patty Sorel, Lloyd McCauley, Char Charles, Chris McCauley, Steve Osborne, and Sonya Moyer. Feel free to talk to any member of the safety team if you have ideas or recommendations for improving workplace safety.

Remember - safety doesn’t happen by accident!

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<td>Cuts</td>
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<td>Harrison 20%</td>
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Happy Birthday!

The following employees will celebrate a birthday this winter:

**December**
- Wayne Thorn
- Frances Ajayi
- Patricia Sorel
- Sarah Olds
- Heather Henry
- Mony Tauch
- Jeffrie Pack
- Stephen Toole
- Bill Lemcke
- Jake Durfee
- John Spamer
- Gina Maclaren
- Robert Jenks
- Kevin Mosher
- Evy O’Brien
- Anna Hintz
- Lynda Sikorski
- Lisa DiClemente
- Silvana DeClerck
- Markaylia Grant

**January**
- Jaymi Gooden
- Richard Reynolds
- Daniel Austin
- Sheri Burnside
- Dan Ortiz
- Omar Negron
- Shaday Turner
- Ariel Leahy
- Courtney Tester
- Desiree Greenwood
- Evelyn Stiegler
- Danyelle Robinson
- Carol Anne Beaucaire

**February**
- Sean Foley
- Loreen Stetzel
- Mary Crumb
- Jeff Davidson
- Gail Pfeffer
- Julie Burkhardt
- Brian Dwyer
- Diann Hughes
- Chris McCauley
- Danielle Korba
- Valerie Stanton

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**Contribute to N & V's**

Email your items to kelly.bodine@basc1.org. You can also drop them in the News & Views envelope located in your unit. The next News & Views deadline is **February 3, 2017**. The News & Views is also available at basc1.org (select the employee link.)

Graphic Design: Kelly Bodine